Northwest Missouri Public Transit-Human Services Transportation Plan



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Executive Summary

Rural transit in sparsely populated Northwest Missouri is underdeveloped due to a number of factors, including funding, legislative support, and geography. To overcome these challenges, rural transit routes are shortened or limited in the number of trips causing problems for individuals, particularly low-income, disabled, and elderly, trying to access everyday amenities.

As a result of the need for improved transit options throughout the United States, federal legislation requires all areas of the country be covered by a Public Transit-Human Services Transportation (PT-HST) plan. The initial PT-HST plan was completed in 2008 under the SAFETEA-LU transportation bill and was then updated in 2013 and 2018. This plan made transit providers and other entities eligible for funding through FTA Section 5310 (assistance for the transportation of elderly and disabled individuals), FTA Section 5316 (Job Access and Reverse Commute (JARC) program), and FTA Section 5317 (the New Freedom Program).

During the five-year update process, new legislation altered transit programs and eligible activities. With the passage of Moving Ahead for Progress in the 21st Century (MAP-21) in 2012, transit funding was consolidated into two programs, FTA Sections 5310 and 5311. FTA Section 5310 continues to provide for elderly and disabled transportation, but also encompasses the former New Freedom Program which provides funding to organizations which go above and beyond transportation requirements set forth by the American with Disabilities Act (ADA). Spending from at least 55% of program funds must be dedicated to capital projects, while the remaining 45% may be used for public transportation projects which exceed ADA, improve access to fixed-route services and decrease the necessity of additional transit dependence, and other potential public transportation alternatives which focus on seniors and individuals with disabilities. Any use of funding for operating expenses requires a 50% match while capital expense projects require a 20% match. FTA Section 5311, Rural Area Formula Grants, provides capital, planning, and operating assistance to support rural public transportation. "Rural public communities" are defined as areas with fewer than 50,000 residents. Job Access and Reverse Commute (JARC), formerly FTA Section 5317, activities are eligible for funding under Section 5311, but no longer exist as a separate program. Funding for 5311 projects is formula-based, taking into account regional characteristics such as land area, population, and transit service.

Few public transit services exist in Northwest Missouri. The only service which will transport individuals without restrictions is OATS. Elderly individuals have more choices than other demographic groups, particularly when traveling to and from doctor's appointments. The Northwest Missouri Area Agency on Aging covers four counties and the Nodaway County Ambulance also covers Nodaway County. The only county which does not have service for elderly individuals is Worth, where residents rely solely on the OATS bus. Low-income citizens do not have targeted transportation but may ride the OATS bus as it is available.

In an effort to garner public input on public transit, survey responses were requested from public transit users via an online format or paper copy distributed by the different service providers. These surveys pinpointed expanded weekend service, expanded service hours, and increased flexibility in scheduling rides as the most important improvements needed to area public

transportation. Low-income or disabled individuals who live outside of city limits may have very few options for commuting to work. Elderly individuals may only have the chance to go to the bank once a month, something which may not coordinate with pay schedules. A significant change occurred for riders following the Coronavirus disease, or COVID-19, outbreak in 2019, as OATS now requires scheduling 48 hours in advance for rides. This change has been difficult for some riders, especially when taken into consideration that one might not always know 48 hours in advance that they need a ride.

The PT-HST providers currently located in Northwest Missouri are critical to the region. As such, the planning committee maintained three strategies which are necessary to the preservation and improvement of public transit in Northwest Missouri:

- Maintain and market the current system
- Expand and market the current system
- Fund and market new services.

Maintaining, expanding, and marketing the current systems were considered high priority while funding and marketing new services was identified as a medium priority. These three strategies will ensure the region and its citizens will be able to look forward to the successful future of Public Transit-Human Service Transportation in Northwest Missouri.

Representatives from Atchison, Gentry, Holt, Nodaway, and Worth Counties were invited to a planning meeting on November 10, 2022, regarding the Northwest Missouri PT-HST plan. County health departments, hospitals, employment providers, and members of the general public were all invited to be involved in the planning process. The Northwest Missouri Coordinated PT-HST plan is the result of many group members working together.

Introduction

With many miles of rolling hills, sparsely populated areas, and insufficient funding opportunities, public transit options in Northwest Missouri are extremely limited. Large land areas with lengthy driving routes make public transit in many rural regions economically unfeasible for most transportation providers. Oftentimes, rural transit routes are shortened or limited in the number of trips due to the lack of resources available to provide adequate service.

While transit options are limited to the public, the demand for more service certainly exists. According to the 2020 American Community Survey, 928 households in Northwest Missouri did not own a car, representing 5.66 percent of occupied housing units. While the percentage of households owning a car is very high (94.34%), those who do not own a car are likely low-income, elderly, or disabled persons. Individuals without access to a vehicle also represent a portion of the population who will regularly need access to services through public transit in order to access jobs, medical facilities, services, retail centers, and recreational facilities.

In an effort to bridge the gap between services provided and services offered throughout the United States, the federal Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users (SAFETEA-LU) legislation required all areas of the United States be covered by a locally developed, coordinated Public Transit-Human Services Transportation plan (PT-HST). The initial plan was passed in 2008 with a required update every 5 years, the first of which was passed in 2013 and subsequently in 2018. The transportation bills called Moving Ahead for Progress in the 21st Century (MAP-21), Fixing America's Surface Transportation Act (FAST Act), and the Bipartisan Infrastructure LAW (BIL) all maintained the requirement. With an approved PT-HST plan, entities in the five counties are eligible for federal transit funds through two programs: FTA Section 5310 which provides assistance for the transportation of elderly and disabled individuals, and FTA Section 5311 which provides for the rural area formula transit grants.

Plan Development and Jurisdiction

While federal legislation requires the entire nation be covered by a locally developed plan, each state has ultimately been given the responsibility of designating regional boundaries. The Missouri Department of Transportation (MoDOT) chose to have each regional planning commission (RPC) in the state initially create local plans in 2008, with the first and second plan updates developed in 2013 and 2018. Each county in the State of Missouri is covered by an RPC, thus allowing a targeted and regional approach to PT-HST plan development.

Atchison, Gentry, Holt, Nodaway, and Worth Counties comprise the northwest corner of Missouri. Mostly rural, this region is agriculturally based, with many farm-to-market roads, one interstate, and a few major highways. U.S. Highway 136 is a vital east-west link across the State of Missouri, while U.S. Highways 71, 59, and 169 handle most north-south traffic. Most roads throughout the region are narrow and curvy, leading to dangerous and unsafe pavement conditions, especially when rain, snow, sleet, or ice cover the road surface.

Atchison, Gentry, Holt, Nodaway, and Worth Counties comprise the Northwest Missouri Regional Council of Governments (NWMORCOG) service area. The NWMORCOG strived to

create a plan developed by and for the public transit stakeholders in Northwest Missouri. Transportation providers, riders, and other organizations were invited to take part in the planning process, as well as county health departments, hospitals, employment providers, and members of the general public. Each group brought a unique perspective to the planning process when identifying services available, service gaps, strategies to bridge the gaps, and the best solutions for transit in Northwest Missouri.



Stakeholders filled out surveys, attended meetings, shared ideas,

and prioritized strategies that were crucial to the development of the Northwest Missouri PT-HST plan. Regional participants also distributed surveys to their respective riders. These surveys were an important link in understanding the PT-HST needs of Northwest Missouri. The individuals who filled out the survey represented the targeted group of beneficiaries from the PT-HST plan: low-income, disabled, or elderly.

The participation of local stakeholders was key in understanding the region's strengths, weakness, and opportunities for improvement. Each individual shared a new perspective of public transit including what is available and what is needed. The result of public participation was a thorough, well-defined plan for Northwest Missouri's PT-HST providers and riders.

Regional Demographics

As the baby boomers age, Northwest Missouri, like the rest of the nation, faces the challenge of meeting the demand for an aging population. Organizations work hard every day to meet the local requests for public transit. Unfortunately, even with the dedication of local providers, Northwest Missouri's transit system is underdeveloped and lacking the resources to meet growing demands for regional service. Three key groups were targeted as potential users of public transit, including elderly, disabled, and low-income individuals. In each targeted group, statistics are shown by county and region. Northwest Missouri State University is located inside of Nodaway County, resulting in a data skew as those college students are included in the census data.

<u>Elderly</u>

In 2020-2021, the United States Census released updated information about statewide and local demographics. In Missouri, 17.6 percent of the state's population was over 65 years in age. Northwest Missouri's five-county average exceeded the state percentage significantly, with an average of 22.4% per county. Table 1 illustrates the total population of individuals over the age of 65 in each county. Figure 1 below shows the number of individuals over the age of 65 by census tract, and Figure 2 shows the percentage of individuals over the age of 65 by census tract. Full sized maps are located in Appendix B.

Table 1 – Persons over age 65 – 2020 Census			
County	Total Population	Population over 65	Percentage over 65
Atchison	5,234	1,325	25.4
Gentry	6,173	1,192	19.3
Holt	4,226	1,065	25.2
Nodaway	21,160	3,365	15.9
Worth	1,983	524	26.4
All counties	38,776	7,471	22.44

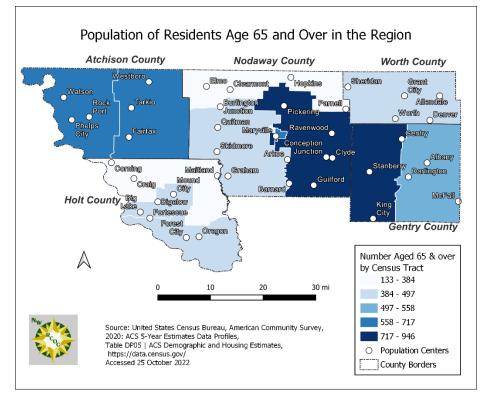
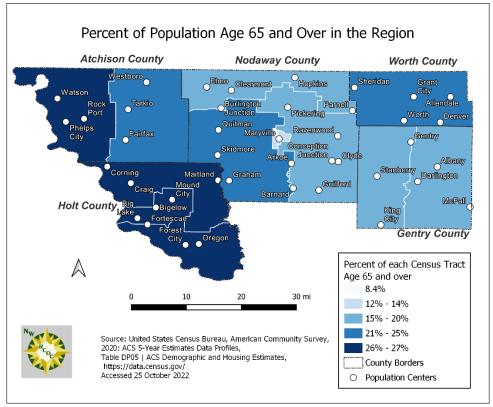


Figure 1



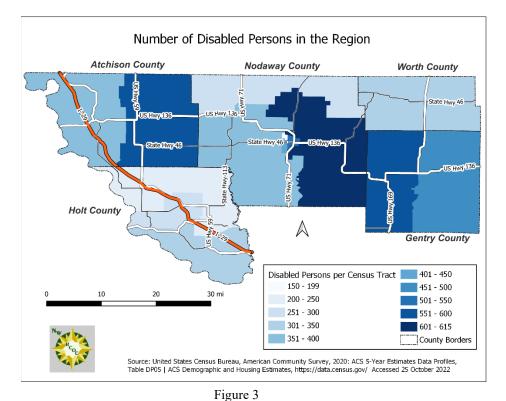
Disabled

In spite of the release of new census information in 2020, no data concerning the number or type of disabled persons was collected as part of the 2020 U.S. Census. However, the American Community Survey released new data covering the number of disabled persons in 2020. In 2021, the State of Missouri's percentage of disabled individuals was 14.8 percent according to the American Community Survey. Northwest Missouri's percentage of disabled individuals is significantly higher in four of five counties. The only county falling below the State's average is Nodaway County with 10.8 percent.

Table 2 – Disabled Persons – 2016-2020 American Community Survey 5-year Estimates			
County	Total Population	Disabled Persons	Percentage of Disabled
			Persons
Atchison	5,234	909	17.4%
Gentry	6,173	1,039	16.8%
Holt	4,226	808	19.1%
Nodaway	21,160	2,281	10.8%
Worth	1,983	315	15.9%
All counties	38,776	5,352	16.0%

It is clear that many areas in the region experience a greater need for transportation services which can meet the needs of disabled individuals. Limited funding and the rural nature of the region can create difficult conditions for organizations trying to serve the targeted population.

Table 2 shows the total population of disabled individuals in Northwest Missouri. Figure 3 displays the number of disabled individuals in Northwest Missouri who are disabled by block group. Full sized maps are located in Appendix B.



Low-Income

According to the 2020 Small Area Income and Poverty Estimates (SAIPE) from the United States Census, Northwest Missouri as a whole had 1.1 percent fewer individuals living in poverty than the statewide average of 12.1 percent. Nodaway and Worth Counties had significantly higher percentages than the statewide total at 15.2 and 13.8 percent respectively. The estimated median household income for the State of Missouri in 2020 was \$58,812. Northwest Missouri's median household income was approximately \$8,481 less annually than the statewide average, with some counties reporting even lower figures. Table 3 provides additional information on median household income and poverty.

Table 3 – Low-Income Population, SAIPE 2020 estimates						
County	Atchison	Gentry	Holt	Nodaway	Worth	Total/Average
Total Population	5,234	6,173	4,226	21.160	1,983	38,776
Median Househole	1 53,603	48,338	49,531	55,821	44,361	50,331
Income						
Individuals in Poverty	600	821	501	2,785	262	4,969
Percentage o	f 12.0	13.0	12.2	15.2	13.8	13.2
Individuals in Poverty						

In a constant struggle to rise above the poverty line, many individuals are faced with the challenge of commuting to work. According to the 2020 American Community Survey, the

average commute for workers in Atchison, Gentry, Holt, Nodaway, and Worth Counties is around 23 minutes daily. Like information on disability, new data related to commuting was not included with the 2020 census apart from the American Community Survey estimates. For individuals with no vehicle and a 23-minute commute for employment, it remains a consistent struggle to find transportation while transportation providers continue to lack the resources necessary to meet the demand. Figure 4 depicts the percentage of the Missouri population in poverty based on SAIPE data by county while Figure 5 shows the poverty percentages for the NWMORCOG region. Full sized maps are located in Appendix C.

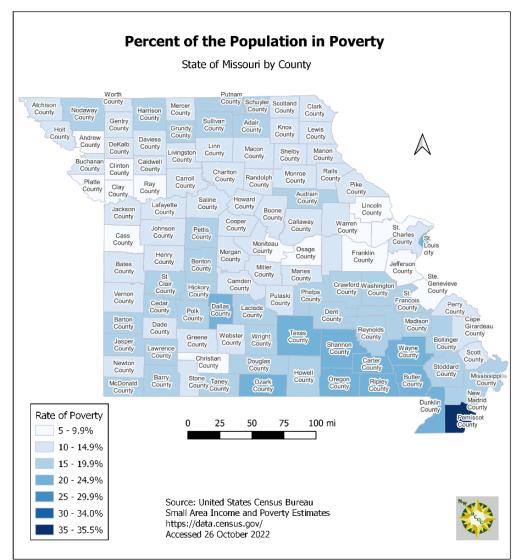


Figure 4

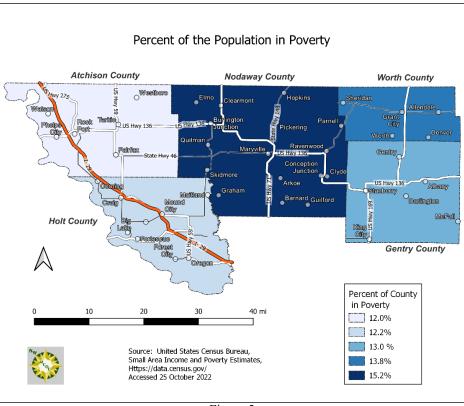


Figure 5

Northwest Missouri has sections of the region which support larger populations of all three demographic groups. The population may have declined in the 2020 Census, the thresholds of poverty and incidences of disability have increased slightly.

If no action is taken to bridge gaps in rural Northwest Missouri, the region will likely continue to fall behind in transportation supply versus demand. As the population continues to age, the necessity of public transportation becomes increasingly more significant to the region as a whole. This update to the PT-HST plan ensures ongoing eligibility for funding of public transit services.

Assessment of Available Services

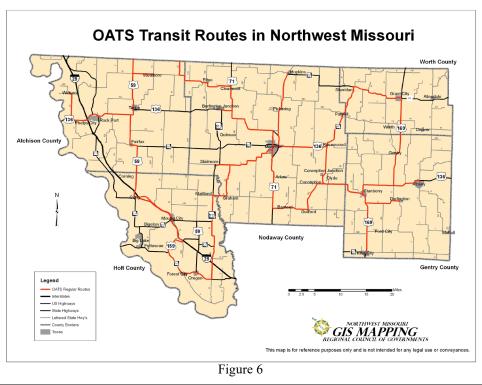
Public transit services available to individuals are very sparse throughout Northwest Missouri. Only one area with a relatively dense population has transit options available daily, all other areas are served weekly at best. OATS, Northwest Missouri Area Agency on Aging (AAA), and Nodaway County Ambulance Service are the only transit providers who serve the "general public," but two of those three agencies restrict the "general public" to specific demographic groups such as elderly citizens or medical patients.

OATS, Inc.

OATS provides transportation to anyone regardless of age, income, or disability and is the only organization which serves all five counties in Northwest Missouri. OATS was started in 1970 with three buses and four employees. Today, OATS serves nearly 30,000 individuals in 87 counties throughout Missouri. In the Northwest Region, OATS staffs 117 vehicles with 117 drivers. OATS fares are \$3 within county, \$4 to an adjacent county, \$2 per county for long distance, and \$1 per board within the rider's hometown. Without OATS, many individuals in Northwest Missouri would not be able to access any services crucial to survival, including grocery shopping and medical care. Current services provided are not available to all citizens daily, but most rural towns receive service to larger communities at least twice a month.

Changes to OATS scheduling has occurred after the 2019 outbreak of the viral Coronavirus disease, known as COVID-19. OATS is currently facing an extreme driver shortage like many industries are, and they are struggling to keep up with the current demand and inflation. This struggle has resulted in two changes to the OATS scheduling system which is affecting riders more than before. First, the St. Joseph call center has been designated as the sole receptor and scheduling place for rides; residents from all five counties must contact the regional call center to schedule their rides. Secondly, rides must now be scheduled at least 24 hours in advance, sometimes requiring more than 48 hours. Both changes have been obstacles from riders to face in an already insufficient transit climate.

Figure 6 illustrates the presently available OATS bus routes. Table 4 illustrated the communities OATS serves in each county. A sample schedule is shown in figure 7. Enlarged versions of both figures can be found in the appendix of the plan.



Northwest Missouri Public Transit-Human Services Transportation Plan

County	Town	Name	Phone
Atchison	Fairfax	OATS Office	800-831-9219
	Rock Port	OATS Office	800-831-9219
	Tarkio	OATS Office	800-831-9219
Gentry	Darlington	OATS Office	800-831-9219
	Albany	OATS Office	800-831-9219
	King City	OATS Office	800-831-9219
	Stanberry	OATS Office	800-831-9219
Holt	Forest City / Fortescue	OATS Office	800-831-9219
	Oregon	OATS Office	800-831-9219
	Mound City	OATS Office	800-831-9219
Nodaway	Maryville (in town)	OATS Office	
	Barnard/Guilford	OATS Office	800-831-9219
	Hopkins	OATS Office	800-831-9219
	Pickering	OATS Office	800-831-9219
	Graham / Skidmore	OATS Office	800-831-9219
	Conception Jct. / Parnell / Ravenwood	OATS Office	800-831-9219
	Burlington Junction / Clearmont / Elmo	OATS Office	800-831-9219
Worth	Sheridan	OATS Office	800-831-9219
	Grant City / Worth / Denver	OATS Office	800-831-9219

Bus Schedules in Northwest Missouri Region

Atchison County To Shenandoah, IA: 1st Tuesday each month To St. Joseph: 4th Tuesday in March To Maryville: 3rd Tuesday each month Tarkio In-Town: 3rd Tuesday each month **Gentry County** To Maryville: 1st Tuesday each month To St. Joseph: 3rd Tuesday each month **Holt County** To Maryville: 2nd and 4th Tuesday each month To St. Joseph: 4Th Tuesday in March **Nodaway County** Maryville In-Town: M-F 8:00am-4:00pm To St. Joseph: 1st & 3rd Wednesday each month From Burlington Jct., Clearmont, Elmo, Maryville to Shenandoah, IA: 3rd Tuesday each month From Burlington Jct., Clearmont, Elmo to Maryville: 3rd Tuesday each month From Hopkins or Pickering to Maryville: 1st and 3rd Wednesday each month From Ravenwood, Tri-C, Guilford, Barnard to Maryville: 1st Tuesday each month From Graham or Skidmore to Maryville: 2nd and 4th Tuesday each month **Worth County** To Maryville: 1st and 3rd Wednesday of each month To Bethany: 4th Monday of the month To Stanberry: 2nd Tuesday of the month To St. Joseph: 5th Monday in March

Northwest Missouri Area Agency on Aging (AAA)

The Northwest Missouri AAA assists elderly individuals in 18 counties in Northwest Missouri: Andrew, Atchison, Buchanan, Caldwell, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Linn, Livingston, Mercer, Nodaway, Putnam, Sullivan and Worth. Group transportation, client reimbursement transportation, and provide-a-ride (PAR) are just a few services provided by Northwest Missouri AAA. PAR is available in some counties, in which trained volunteer drivers are provided to take the client to his or her non-emergency medical appointment. The Agency reimburses the PAR volunteer on a set per-mile basis. If there is not a volunteer driver available, client reimbursement is offered. It is for clients who have someone to drive them and feel the need to reimburse the driver but do not have the means to do so themselves. The transportation program director can tell the client the reimbursement rate. The goal of the Northwest Missouri AAA is to help retain independence by transporting seniors to medical appointments, essential shopping trips, and senior centers for meals. Occasionally, the Northwest Missouri AAA transports clients to recreational appointments. Elderly individuals who find their own ride can also use a voucher system to compensate a volunteer driver with the Northwest Missouri AAA's reimbursement program. Public transportation vouchers in the St. Joseph area and OATS vouchers for residents in the 18-county area are available, for non-emergency medical trips, essential business and shopping trips, and to go eat at a senior center nutrition site.

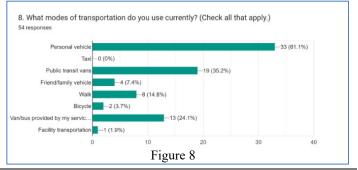
Nodaway County Ambulance District

The Nodaway County Ambulance District provides transportation for access to medical appointments in Nodaway County. They currently support two vehicles, the PAT bus and a non-emergency van. Medical patients can only access this service Monday through Friday 8:00 a.m. until 5:00 p.m. There are no restrictions for this service beyond residency in Nodaway County. Each round-trip costs the consumer \$30, though this cost can be mitigated based on age through the county senior tax for users 65 years and older or ongoing contract trips.

Sheltered Workshops

NoCoMo Industries, NW Missouri Industries, and the Opportunity Workshop are three sheltered workshops in the region. NW Missouri Industries has four vehicles that transport employees on a regular basis, with three of them being used daily. There are 10 employees, or supervisors, which are the drivers for the vehicles. There are expenses for the vehicles, but there is no charge for riding them. NoCoMo does not provide transportation on its own, but contracts with OATS for their in-town employee transportation needs. Opportunity Workshop has three vans purchased through MoDOT, and their van drivers work for the workshop during the day. Their

pay runs from \$10.00-\$15.00 per hour depending on length of their service. Opportunity Workshop also owns Stanberry Independent Living, which is an 8-apartment complex subsidized through HUD. Transportation is only provided to their employees and is not open to the public. Employees of these workshops are developmentally disabled



and cannot provide their own transportation. These employees are picked up daily and then dropped off at home after work, with no other scheduled stops on the route. Rolling Hills Creative Living in Gentry County provides housing for disabled individuals throughout a portion of Northwest Missouri. This organization houses approximately 26 individuals at any one time and provides transportation to all necessary destinations for their patients, including medical appointments, long-distance medical trips, shopping trips, recreational/social outings, and work destinations.

Private Transit Providers

A few other groups use targeted public transportation throughout Northwest Missouri, but most are very limited in their number of riders. A minimal number of churches provide transportation to and from worship services. Northwest Missouri State University provides a shuttle service, Safe Rides, to take riders to places within Maryville, but it is limited to only Northwest students. One private taxi is available within the City of Maryville, but it provides service during a set timeframe only. With the exception of the one for-profit taxi agency, all transit providers are private, non-profit organizations.

Most individuals without drivers' licenses rely on walking, family and friends, or public transit vans as the most popular forms of transportation according to survey respondents, shown above in Figure 8. The availability of public transportation is inadequate for individuals striving to maintain independence and improve their quality of life. Clearly, Northwest Missouri's public transit options are inadequate to meet the current demands.

Volunteers

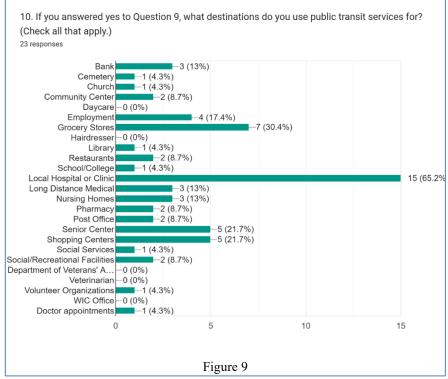
Some counties have indicated volunteers that provide transportation to community members. Often, this is a good Samaritan, paster, or someone with a calling to help who provides rides to people in need in their community. This service is dependent on the volunteer's schedule and ability to provide rides; this service also has safety risks involved and is all around not the best option. But for some communities, this is the only option for day-to-day transportation and highlights a real need for consistent transportation options in rural communities.

Assessment of Transportation Needs and Gaps

Transportation needs are abundant in Northwest Missouri. A large majority of the population that cannot drive could not reach a desired destination at any point in the day without walking. Many of the individuals who cannot drive are also the same persons who are unable to walk to a given destination.

Transportation options continue to be limited but have expanded with the removal of age-based restrictions. Elderly individuals who need a ride to appointments have an additional option from the Northwest Missouri AAA in Atchison, Holt, Nodaway, and Gentry counties. Worth County residents have, perhaps, the most significant transit challenges. The Northwest Missouri AAA does not provide service in Worth County which further limits transportation for those residents.

As previously mentioned, OATS does visit Worth County, but their route currently only has service available five times a month to a bigger city. Worth County's elderly residents have the fewest number of choices for public transportation in relation to the rest of Northwest Missouri. Common destinations will vary within each demographic group of individuals, but most have similar services which they need to access. Figure 9 represents the most frequently identified



destinations from the Public Transit Users' Survey.

In previous updates, OATS provided information regarding ride summaries that identify the type of rides provided by county recent fiscal years. Recent ride summaries for the 2020-2021 fiscal year were not able to be provided due to system changes. OATS regional director Beth Langley provided insight on the effect of COVID-19 and current ridership, stating that ride numbers decreased due to COVID-19 and are steadily increasing. In 2017, OATS recorded 23,021 total trips from all five counties in Northwest Missouri. OATS has not yet reached pre-COVID ride numbers but is due to reach them soon.

Very few disabled individuals without the ability to drive have access to the transportation services necessary to survive independently. It is nearly impossible to visit all necessary destinations for everyday survival based on the limited route capacity currently offered. For those living outside of the Maryville area, transportation access is limited to monthly or biweekly service. There are no other services available for disabled individuals to get from one location to another unless supported by a local agency. If volunteers, family, or friends are not available, an elderly or disabled individual without the ability to drive would be stranded in one location. This often prevents individuals from going to the doctor, bank, church, grocery shopping, and social activities.



Low-income persons struggle the most with a lack of public transportation and would likely be the most active riders a transportation provider in Northwest Missouri would serve. These individuals need access to employment, but, without reliable transportation, cannot get to and from their jobs. While OATS will visit most towns on at least a biweekly schedule, those who need a daily ride have no other option but to seek other alternatives. Even within the city of Maryville, low-income employees have limited transportation, as OATS only serves 8:00 a.m. until 4:00 p.m., limiting access for those who must work night shifts from 5:00p.m. - 8:00a.m. Demand for factory employees is also high in Northwest Missouri, but shift times of 6-7pm, 10-11pm, and 5-6am do

not coincide with any existing transit schedules.

The planning group reviewed identified key locations that both disabled and low-income individuals need to access on a regular basis. Medical appointments, employment, shopping centers / grocery stores, the Department of Social Services, churches, banks, and social outings were all vital destinations for disabled individuals. Community services, employment, schools and daycare, medical appointments, government offices (Department of Social Services, Social Security Office, etc.), shopping centers / grocery stores, and churches were all important locations identified for low-income individuals.

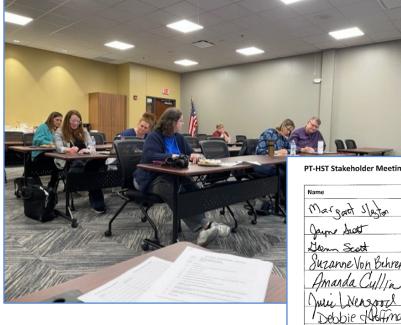
Surveys that were distributed to riders and potential riders showed a direct correlation between the needs identified in planning discussions versus the survey results. The planning committee identified funding limitations, qualified drivers, and vehicle condition as the most significant needs of the existing system. Potential and current riders would like to see more flexibility in scheduling, increased service hours, increased weekend service, guaranteed rides home, and service close to their home. Each of these improvements would require increased funding, staff, and vehicle use. It was evident from the survey results that persons trying to survive on public transportation have more needs than are currently being met. When asked what two things would improve public transit and increase usage, weekend service and increased hours were identified by many individuals.

The gaps in service are becoming harder to fill each day. Service providers are faced with new challenges related to an aging population and stricter regulations. Wheelchair size is increasing, customer's needs are increasing, and funding is still limited. Passengers expect vehicle size to increase to accommodate the growing demand, but a cooperative effort and efficient planning will only be the beginning of the solution to closing these gaps and meeting demands.

Public Engagement

Involvement from not only riders, but providers as well is particularly important when addressing widespread gaps and deficiencies. Transportation services in Northwest Missouri vary by county but often riders and providers feel and can identify very similar problems. During the first update of this plan in 2012, two meetings were held with stakeholders on September 13th and November 7th. During the updating process in 2017, one meeting was held on December 6th.

For the third update of this plan in 2022, a meeting was held on November 11th. Pictured below are attendees at the November 11th, 2022, meeting, and the connecting sign-in sheet; a larger version of the sign-in can be found in appendix D. All updates of this plan incorporated one or multiple stakeholder meetings to understand and utilize stakeholder's perspectives in the creation of strategies. For each update of this plan, a ridership survey was released to the public and a provider survey was sent to providers in the Northwest Missouri region. These surveys intended to gain vital insight on what riders and providers in the Northwest Missouri region see as gaps and challenges. Physical copies of ridership surveys were made available on OATs buses and Community Services offices in the region to increase public outreach, as well as at the Missouri Job Center-Maryville. During the updating process in 2017 and 2022, staff from the Northwest Regional Council of Governments visited the Nodaway County Senior Center to talk to individuals in the community and gain more survey responses.



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T-HST Stakeholder Meeting	Thursday, November 10, 2022
Name	Representing
Margarot Slaton	Mond C.t. New
Jaime Statt	CCW also Atchison Co. Aubli Administrator
Dem Scott	Cew - Counselor - Tarking
Suzanne Von Behren	Nodaway County Health Dept.
Amarda Cyllin	Northwest MO state Unveisity
mic Wenzood	Atchison County Gearsh Dept
Debbie Abitman	Mosaic 0
Beth Langley	OATS Transit
' '	

For the 2022 update, press releases regarding public input for surveys was included in newspapers from all five counties in Northwest Missouri. Subsequently, the November 11th stakeholder meeting was held and documented in newspapers across all five counties. Newspaper clippings can be found below with larger versions in Appendix D.

On November 15th, 2022, a draft of the PT-HST plan was presented to the Transportation Advisory Committee (TAC) at their quarterly meeting. This committee is comprised of local elected officials and other city/county officials. Presented to this committee was the history of the PT-HST plan, the updating process, the updated goals and strategies, census data, and survey data. These committee members voted in approval for this plan to move forward; the agenda and sign-in sheet can be found in Appendix D.

On December 8th, 2022, this plan was presented before the Regional Council of Governments (RCOG) board at its quarterly meeting. The history of the plan, its update process, new goals,

Picture 1

actions, and strategies, new survey data, and new maps were shown to the board. The board voted in approval of the 2022 update; the agenda and sign-in sheet can be found in Appendix D.

Newspaper Clippings

PT-HST Plan update seeks user input

Rural transit in northwest Missouri is a vital part of the region's economy and society. For thousands of individuals who are unable to drive for any reason, rural transit options allow for travel to shopping centers, medical care, social events, jobs and a host of other locations. Federal and state funding are vital to these transportation systems. To maintain eligibility for these funds, each region is required by federal statute to have a developed "Public Transit - Human Services' Transportation Coordination Plan" (PT-HST)

Originally developed in 2008, this plan provides basic demographic information for the region, but also seeks to develop goals based on locally defined needs. The Missouri Department of Transportation (MoDOT) has contracted the completion of the plan updates for the five-county area to the Northwest Missouri Regional Council of Governments.

To collect locally identified needs, the Regional Council is inviting transit users to complete an anonymous survey concerning their opinions about and use of public transportation options. Surveys can be completed online at https://forms.gle/wPeLf9N7EWWttJic7. Paper surveys may be filled out at the Community Services offices in Atchison, Gentry, Holt, Nodaway, and Worth counties; and on the Operating Above The Standard (OATs) buses in the same five counties. All responses are confidential and anonymous. No identifying information is collected on the surveys.

Participation in this process ensures that transit planning accurately represents the public's needs and allows for development of further services. If there are questions concerning the survey or the plan, please contact Amy at 660-582-5121, Ext. 3, or amy@ nwmorcog.org

Mound City News 10-27-2022

Picture 2

Public input requested for regional transit planning

Local transit services provide the region with a vital transportation resource. In 2007, the Northwest Missouri Regional Council of Governments contracted with the Missouri Department of Transportation (MoDOT) to coordinate and produce the Public Transit-Human Services Transportation Plan (PT-HST) for Atchison, Gentry, Holt, Nodaway and Worth coun-ties. Every five years, these plans are required to be updated according to federal law in order to continue eligibility for cer-tain transit funds. MoDOT has contracted with the Regional Council to coordinate the update to the PT-HST for these five counties

The Regional Council invites all public transit users to complete a survey about existing public transit services. The su can be accessed online at https://forms.gle/NqDWKHMwxf-sTj9rR6. All responses are confidential and anonymous. No identifying information is collected on the surveys.

All interested parties are also invited to participate in a public meeting concerning transit in northwest Missouri. The public meeting will be held on Thursday, November 10, 2022, at 6:30 p.m. at the Maryville Department of Public Safety Building, lo cated at 101 N. Vine Street in Maryville. RSVPs are requested to Amy Dowis for those planning to attend the meeting. Please email to amy@nwmorcog.org by 12 noon on Monday, Novem ber 7, 2022, if planning to attend the meeting. Dinner will be

Mound City News 11-3-2022

Picture 5

Public Comments Sought for Rural Transit

Rural transit in Northwest Missouri is a vital part of the region's economy and society. For thousands of individuals who are unable to drive for any reason, rural transit options allow for travel to shopping centers, medical care, social events, jobs, and a host of other locations. Federal and state funding are vital to these transportation systems. To maintain eligibility for these funds, each region is required by federal law to have a developed "Public Transit Human Services Transportation Coordination Plan."

Originally developed in 2008, the plan provides basic demographic information for the region, but also seeks to develop goals based on locally defined needs. The Missouri Department of Transportation has contracted the completion of the plan updates to the Northwest Missouri Regional Council of Governments

To collect locally identified needs, the Regional Council is inviting transit users to complete an anonymous survey concerning their opinions about and use of public transportation options. Surveys may be filled out at the Community Services offices in Atchison, Gentry, Holt, Nodaway, and Worth County and on the OATS buses. All responses are confidential and anonymous. No identifying information is collected on the surveys.

If there are questions concerning the survey or the plan, contact Amy at (660) 582-5121.

Picture 3

ublic Input Requested for Regional Transit Planning

si Planning Local transit services provide our region with a vital transportation resource. In 2007, the Northwest Missouri Regional Council of Governments contracted with the Missouri De-partment of Transportation (MoDOT) to coor-dinate and produce the Public Transit. – Human Services Transportation Plan (PT-HST) for Atchison, Gentry, Holt, Nodaway and Worth counties. Every five years, these plans are required to be updated according to federal law in order to continue eligibility for certain law in order to continue eligibility for certain transit funds.

MoDOT has contracted with the Regional Council to coordinate the update to the PT-HST for our five counties. The Regional Coun-cil invites all public transit users to complete a survey about existing public transit services The survey can be accessed online and The survey can be accessed online at https://forms.gle/NqDWKHMwxfsTj9rR6. All responses are confidential and anonymous. No identifying information is collected on the sur-

veys. All interested parties are also invited to par-ticipate in a public meeting concerning transit in Northwest Missouri. The public meeting will be held on Thursday, November 10, 2022, at 6:30 p.m. at the Maryville Department of Public Safety Building, located at 101 N. Vine Street in Maryville. RSVPs are requested to Amy Dowis for those alaming to attend the Street in Maryville, KSVT's are requested to Amy Dowis for those planning to attend the meeting. Please email to amy@mwmorcog.org by 12 noon on Monday, November 7, 2022, if you plan to attend the meeting. Dinner will be



Regional council seeks public transit input

MARYVILLE, Mo. The Northwest Missouri Regional Council of Governments is inviting public transit users to complete an anonymous survey concerning their opinions about the use of public transportation options.

According to a news release, to be eligible for 22 federal and state funding the northwest Missouri region is required by federal 5 statute to have a developed "Public Transit – Human Q Services Transportation Coordination Plan."

Originally developed in 2008, the plan provides basic information demographic for the region, but also seeks to develop goals based on locally defined needs, according to a release.

MM

III

The Missouri Department 22 of Transportation has contracted the completion S of the plan updates for the council's five-county area to the council.

collect To locally identified needs, the council is inviting transit users to complete the survey online at bit.ly/ NWMOTransitSurvey.

Picture 4

Northwest Missouri Public Transit-Human Services Transportation Plan

Strategies for Improvement

Northwest Missouri PT-HST providers are extremely valuable to the region. Without these organizations, many citizens would not have access to the amenities required for survival. The PT-HST planning group discussed many options for public transit improvements, efficiency upgrades, and expansion. Three strategies were identified by the 2008 planning committee and upheld each update since. After consideration and discussion, the planning committee chose to maintain the three goals for the next five years. But, during the 2022 update, an addition was made to each strategy after discussions between the stakeholders. This addition was to add marketing to each strategy because the stakeholders believe public transit in Northwest Missouri is not understood by the public nor sufficiently marketed to the rural community it serves. To begin bridging the current public transit gaps the strategies are maintaining and marketing the current system, expanding and marketing the current system, and funding and marketing new services throughout Northwest Missouri. Together, these three strategies are a vital component to a successful public transit system.

Strategy I: Maintain and Market the Current System	Priority: High	
Example Action Items:	Challenges:	
Equipment replacement or upgrades		
Market current services available	Lack of staff available	
	Limited funding	
Retain staffing	Rising insurance costs	
Continue to make efficiency improvements	Rising fuel and maintenance costs	
Continue training		
Maintaining and marketing the current system is the most important		
public transit system. If the current system does not meet minim		
transit system cannot survive. Marketing the current system is a		
aware of their transportation options. Marketing the current system will also encourage ridership from		
people who previously were not aware of public transit in Northwest Missouri. Maintaining the current		
level of service is a constant challenge to the providers. It is difficult to find sufficient staff members or		
volunteers to drive and maintain the vehicle fleet. Drivers are either untrained, under qualified, or		
require a higher pay base than many service providers can offer while still providing low-cost service to the rider. Another problem for service providers is maintaining equipment. Oftentimes, old equipment		
does not get replaced as often as necessary. The funding to replace this equipment is not available to		
these providers at the time it is most needed, and as a result, deficient equipment is left in operation. In		
various economies, maintaining the current system becomes even more difficult. Providers are hit with		
rising insurance costs, rising fuel costs, and rising maintenance costs while still trying to provide a low-		
cost service to their riders.	, , , ,	

Priority: High
<u>Challenges:</u>
Lack of staff available
Limited funding
Vast number of destinations
Understanding consumer demand
New technology cost (data,

Northwest Missouri Public Transit-Human Services Transportation Plan

	tracking, etc.)
Expanded service hours including weekends	Limited hours available
	Current system may not fully
New services for existing providers	encompass all the region's needs
Education - customer and organizational	
More training	

Expansion of the current system and coordinating marketing is also a high priority for a successful public transit system in Northwest Missouri. Service providers do a great job of providing service with the current resources available. Unfortunately, those resources are insufficient to provide a well-rounded system which meets the needs of the public. Many individuals are employed without rides to work and no daily transit; others receive their retirement check a day after the public transit comes through town, resulting in a week-long wait to run errands or pay bills.

Expanding and marketing the current system includes increasing staff, equipment, funding, coverage area, hours, adding weekend services, new service venues for existing providers, efficiency improvements, and education. Marketing may include educating the public of services available to them or educating corresponding organizations to better understand what services exist, how they complement each other, and how routes can be improved to avoid overlapping coverage. Challenges come with expanding the current system like a lack of staffing, limited funding and hours available, price of new technology, and expanding a system that does not encompass all the needs could be an issue. Expanding the current system may happen in many different ways, but the goal of this strategy is to encourage an increase in service available to the public through the existing provider's services. Alongside this increase in services. Educating the public as to what transportation options are available to them is vital to growing the public transit in Northwest Missouri.

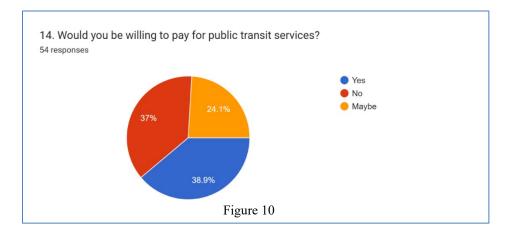
Strategy III: Fund and Market New Services	Priority: Medium
Example Action Items:	Challenges:
Voucher programs	Lack of staff available
Commuter lots/Park-and-Rides	Limited funding
Global Fleet/Insurance Umbrella	Understanding consumer demand
Organization Coordination	Barrier reduction Insurance limitations Changing industry Lack of infrastructure
Marketing/Education-consumer/organization Implementation of volunteer organization/group Designated wait/pull-in areas for public transit	Lack of competitive wages

The Northwest Missouri region would benefit from new transit services as new services are important to the development in any region. These services would include either a new provider or current providers who have a new service concept for public transit in the area. The planning group identified a number of new services that would benefit Northwest Missouri, including voucher programs for transit, commuter lots or park-and-ride lots for large employers, a global fleet of vehicles which includes all service providers, an insurance umbrella program to allow providers to connect their programs, implementation of volunteer organization/group, and a designated wait/pull-in area for public transit vehicles. One of the most important things in funding new services is the marketing of said services, making the public aware of the new services and their options. Marketing new services is essential to growing public transit in Northwest Missouri. While many of these new programs would be extremely beneficial to Northwest Missouri, currently none are economically feasible for the region without additional resources.

The two high priorities for Northwest Missouri's public transit are maintaining and expanding the current system with an addition of appropriate marketing for both of these strategies. New service opportunities with appropriate marketing ranked medium in the planning session. All three strategies are important to public transit and citizens in the area. Without implementation of these strategies, the public transit and citizens in Northwest Missouri will suffer. With a little cooperation and coordination, the PT-HST planning group determined all solutions are achievable at some point in the future.

Conclusion

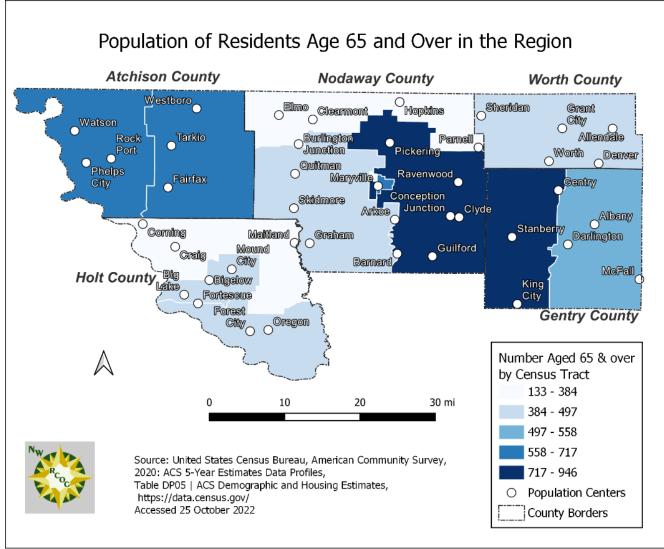
A large number of elderly, disabled, and low-income individuals are without any form of public transportation on a daily basis throughout the region. No single solution could begin to bridge the gaps, it will require multiple changes and improvements to the transportation system in Northwest Missouri. Even though the current organizations do their best to provide a well-rounded service with their current resources, it is not enough to fill the demand already burdening the region. Any expansion of services will require additional funding sources, whether it comes in the form of grants, local tax dollars, or user fees. For those users who responded to the survey, 63% said that they would or may be willing to pay for public transit in Northwest Missouri.



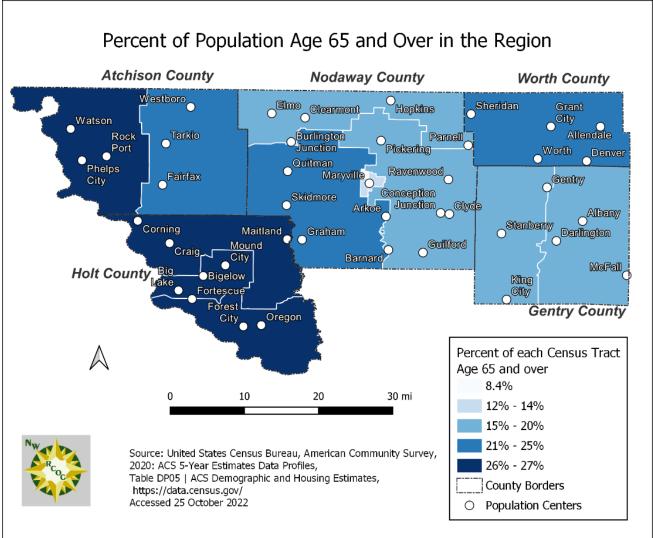
With a lot of teamwork, a combination of solutions can be developed to ensure Northwest Missouri does not get left behind as the world evolves. This region's transportation future requires serious investment in maintaining and improving the system while working to find new solutions for public transit. Embracing these strategies will ensure this region and its citizens will be able to look forward to the successful future of PT-HST in Northwest Missouri.

<u>Appendix A:</u> Embedded Maps, Charts, and Graphs

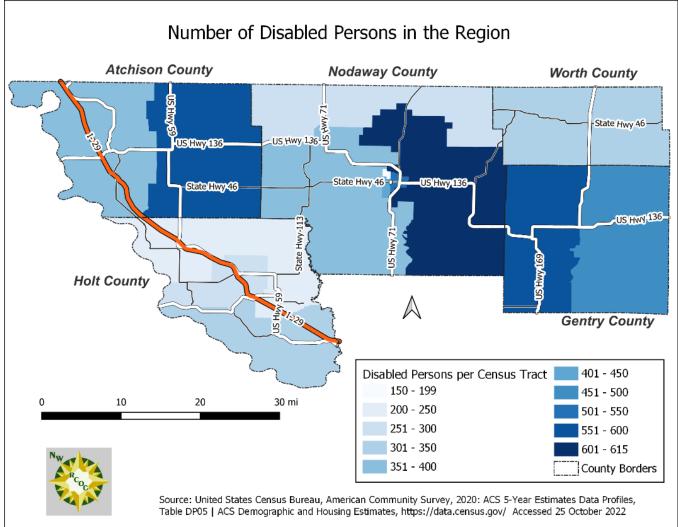


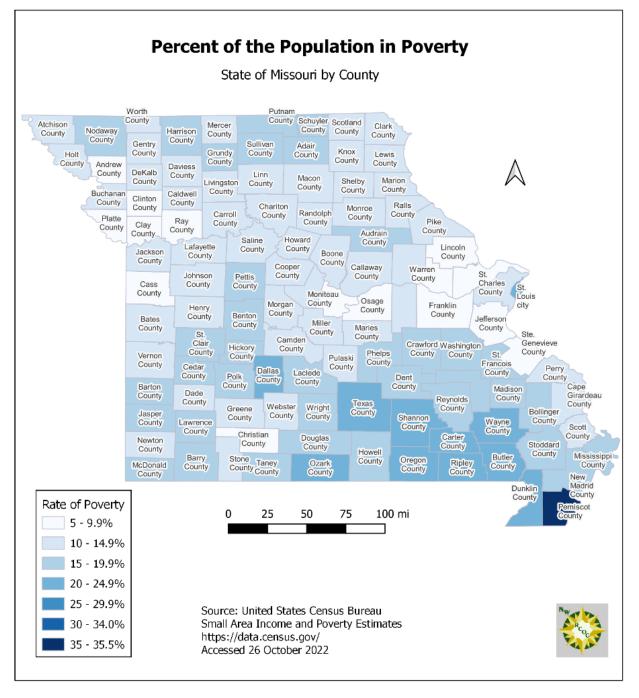


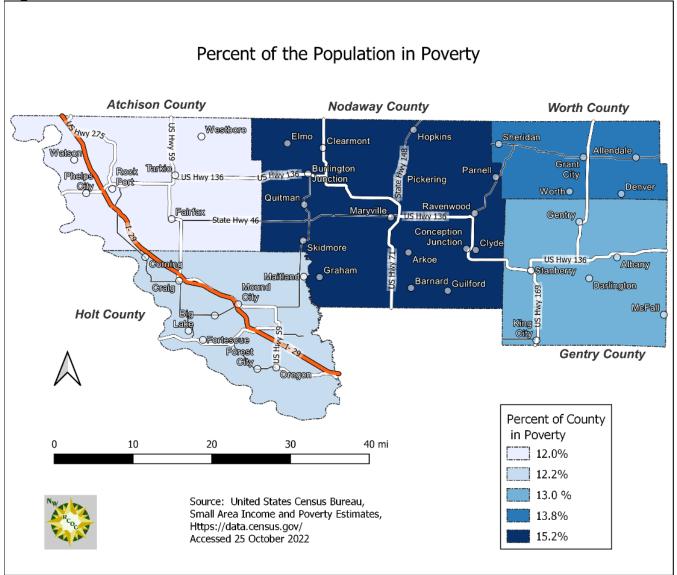


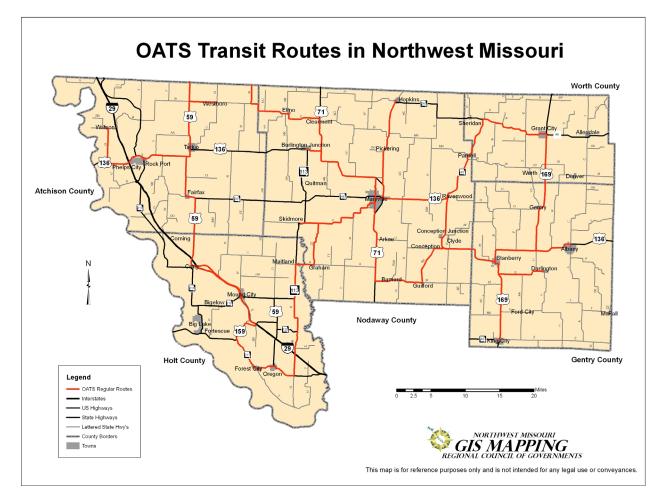












Bus Schedules in Northwest Missouri Region

Atchison County

To Shenandoah, IA: 1st Tuesday each month To St. Joseph: 4th Tuesday in March To Maryville: 3rd Tuesday each month Tarkio In-Town: 3rd Tuesday each month

Gentry County

To Maryville: 1st Tuesday each month To St. Joseph: 3rd Tuesday each month

Holt County

To Maryville: 2nd and 4th Tuesday each month

To St. Joseph: 4Th Tuesday in March

Nodaway County

Maryville In-Town: M-F 8:00am-4:00pm

To St. Joseph: 1st & 3rd Wednesday each month

From Burlington Jct., Clearmont, Elmo, Maryville to Shenandoah, IA: 3rd Tuesday each month

From Burlington Jct., Clearmont, Elmo to Maryville: 3rd Tuesday each month

From Hopkins or Pickering to Maryville: 1st and 3rd Wednesday each month

From Ravenwood, Tri-C, Guilford, Barnard to Maryville: 1st Tuesday each month

From Graham or Skidmore to Maryville: 2nd and 4th Tuesday each month

Worth County

To Maryville: 1st and 3rd Wednesday of each month

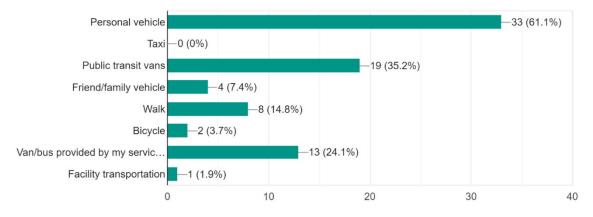
To Bethany: 4th Monday of the month

To Stanberry: 2nd Tuesday of the month

To St. Joseph: 5th Monday in March

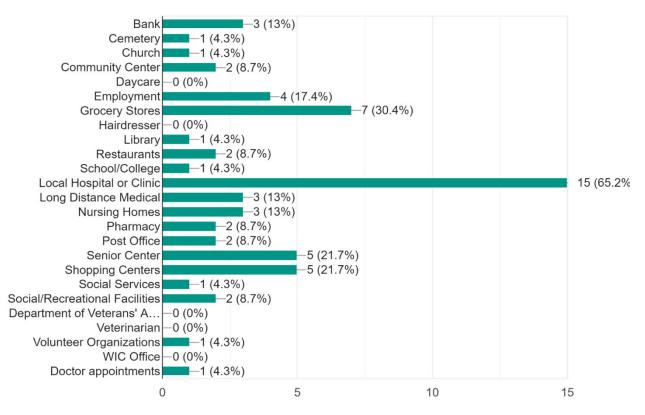
8. What modes of transportation do you use currently? (Check all that apply.)



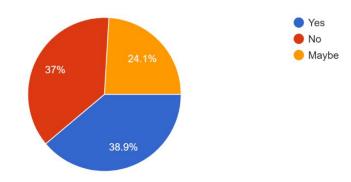


10. If you answered yes to Question 9, what destinations do you use public transit services for? (Check all that apply.)





14. Would you be willing to pay for public transit services? 54 responses



<u>Appendix B:</u> <u>Survey Instruments</u>

2022 The Regional Council is updating the Public Transit-Human Services Transportation Coordination Plan for our five-receisopones received will allow the plan to be more complete and meaningful. 1. In what city and county do you live?* Short answer text • Are you currently employed?* • Yes, fulltime • Yes, part-time • No 3. What is your age?* • 18-24 • 25-34 • 35-44 • 55-64 • 67+ • Mult • Prefer to identify otherwise • Prefer to identify otherwise • Prefer to identify otherwise • Prefer to to say	Northwest Missouri Transit Ridership Survey -		
Short answer text	The Regional Council is updating the Public Transit-Human Services Transportation Coordination Plan for our five=county service area of Atchison, Gentry, Holt, Nodaway, and Worth counties. The survey is voluntary, but, the		
2. Are you currently employed?* Ves, full-time No 3. What is your age?* 18-24 25-34 35-44 45-54 55-64 55-64 65- 4. What is your gender?* Male Female Prefer to identify otherwise Prefer not to say 5. Do you currently have a valid drivers' license?* Ves	1. In what city and county do you live? *		
 Yes, full-time Yes, part-time No 3. What is your age?* 18-24 25-34 35-44 45-54 55-64 65+ 4. What is your gender?* Male Female Prefer to identify otherwise Prefer not to say 5. Do you currently have a valid drivers' license?*	Short answer text		
 Yes, part-time No 3. What is your age? * 18-24 25-34 35-44 45-54 55-64 65+ 4. What is your gender? * Male Female Prefer to identify otherwise Prefer not to say 5. Do you currently have a valid drivers' license? * Yes 	2. Are you currently employed? *		
 No 3. What is your age?* 18-24 25-34 35-44 45-54 55-64 65+ 4. What is your gender?* Male Female Prefer to identify otherwise Prefer not to say 5. Do you currently have a valid drivers' license?*	○ Yes, full-time		
3. What is your age?* 18-24 25-34 35-44 45-54 55-64 65+ Male Female Prefer to identify otherwise Prefer not to say	○ Yes, part-time		
 18-24 25-34 35-44 45-54 55-64 65+ 4. What is your gender? * Male Female Prefer to identify otherwise Prefer not to say 5. Do you currently have a valid drivers' license? * Yes 	○ No		
 25-34 35-44 45-54 55-64 65+ 4. What is your gender? * Male Female Prefer to identify otherwise Prefer not to say 5. Do you currently have a valid drivers' license? * Yes 	3. What is your age? *		
 35.44 45.54 55.64 65+ 4. What is your gender?* Male Female Prefer to identify otherwise Prefer not to say 5. Do you currently have a valid drivers' license?*	0 18-24		
 45-54 55-64 65+ 4. What is your gender?* Male Female Prefer to identify otherwise Prefer not to say 5. Do you currently have a valid drivers' license?*	0 25-34		
 55-64 65+ Male Female Prefer to identify otherwise Prefer not to say 5. Do you currently have a valid drivers' license?*	35-44		
 65+ 4. What is your gender?* Male Female Prefer to identify otherwise Prefer not to say 5. Do you currently have a valid drivers' license?*	0 45-54		
4. What is your gender?* Male Female Prefer to identify otherwise Prefer not to say 5. Do you currently have a valid drivers' license?* Yes	55-64		
 Male Female Prefer to identify otherwise Prefer not to say 5. Do you currently have a valid drivers' license? *	65+		
 Female Prefer to identify otherwise Prefer not to say 5. Do you currently have a valid drivers' license? * Yes	4. What is your gender? *		
 Prefer to identify otherwise Prefer not to say 5. Do you currently have a valid drivers' license? * Yes 	O Male		
 Prefer not to say 5. Do you currently have a valid drivers' license? * Yes 	◯ Female		
5. Do you currently have a valid drivers' license? *	O Prefer to identify otherwise		
⊖ Yes	O Prefer not to say		
⊖ Yes			
	5. Do you currently have a valid drivers' license? *		
○ No	○ Yes		
	O No		

6. Are you able to drive? *	
○ Yes	
○ No	
7. What is your occupation? *	
O Production/Machine Operator	
Service Worker	
C Laborer	
Managerial/Professional	
C Technical/Administration	
◯ Sales	
O Homemaker	
Student	
Retired	
Unemployed	
Other	
8. What modes of transportation do you use currently? (Check all that apply.) *	
Personal vehicle	
Taxi	
Public transit vans	
Friend/family vehicle	
Walk	
Bicycle	
Van/bus provided by my service agency	
Other	
9. Do you currently use public transit services? *	
⊖ Yes	
O No	
10. If you answered yes to Question 9, what destinations do you use public transit services for? (Check all that apply.)	
Bank	
Cemetery	

Northwest Missouri Public Transit-Human Services Transportation Plan

Church
Community Center
Daycare
Employment
Grocery Stores
Hairdresser
Library
Restaurants
School/College
Local Hospital or Clinic
Long Distance Medical
Nursing Homes
Pharmacy
Post Office
Senior Center
Shopping Centers
Social Services
Social/Recreational Facilities
Department of Veterans' Affairs
Veterinarian
Volunteer Organizations
WIC Office
Other
11. If you answered no to Question 9, why don't you use public transportation?
Short answer text
12. What changes could be made to public transit services that would allow you to use the * service for the first time or to use the service more often?
More flexibility in scheduling rides
Establish or increase service from park-and-ride lot to work
Expanded service hours per day
Expanded days of service between counties
Expanded weekend service
More express service (fewer stops)
Employer pays part of cost

Northwest Missouri Public Transit-Human Services Transportation Plan

Service close to my home	
Expanded forms of payment accepted	
Cleaner buses	
Newer buses	
Other	
13. Of your choices in Question 12, which ONE would improve public transit services the * most and increase your personal usage?	
Short answer text	
14. Would you be willing to pay for public transit services? *	
⊖ Yes	
○ No	
O Maybe	
15. If you are paying for public transit services now, how much do you pay per ride? If you do * not pay for public transit services, how much would you be willing to pay for the service?	
Short answer text	
16. What resources do you use for transportation options? How do you find out what * transportation services are available?	
Long answer text	
17. What destinations would you like improved access to? *	
Long answer text	
18. What other comments would you like to make about transportation choices in the	
Northwest Missouri region of Atchison, Gentry, Holt, Nodaway, and Worth counties?	
Long answer text	

<u>Appendix C:</u> <u>Raw Survey Data</u>

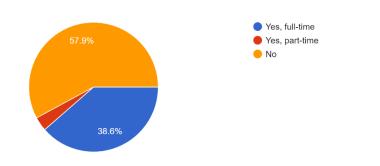
Question 1:

In what city and county do you live? Maryville: 20 Parnell, Nodaway: 1 Albany, Gentry: 4 Clearmont, Nodaway: 1 Holt: 1 Maitland, Holt: 1 Other: 4

Nodaway: 4 Tarkio, Atchison: 1 Fairfax: 1 Gentry: 2 Grant City, Worth: 5 Oregon, Holt: 11

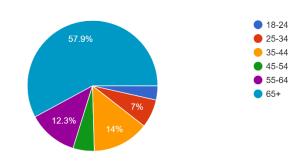
Question 2:



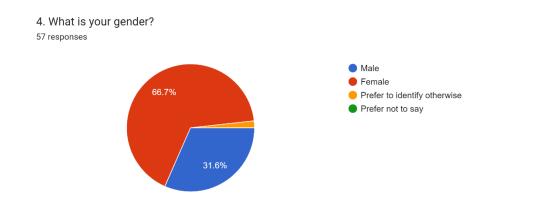


Question 3:



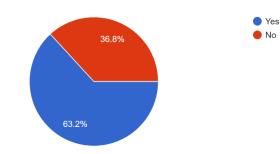


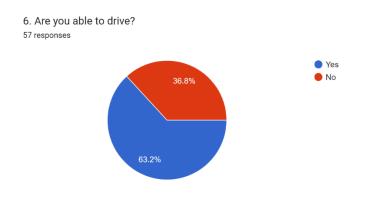




Question 5:

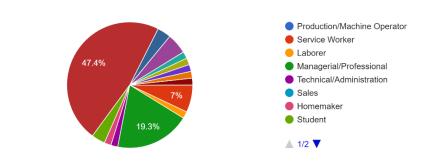
5. Do you currently have a valid drivers' license? 57 responses





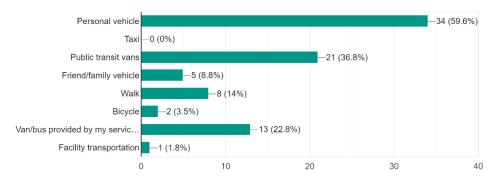
Question 7:

7. What is your occupation? 57 responses



Question 8:

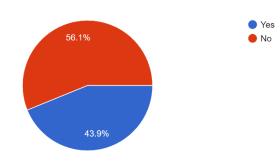
8. What modes of transportation do you use currently? (Check all that apply.) 57 responses



Question 9:

9. Do you currently use public transit services?

57 responses

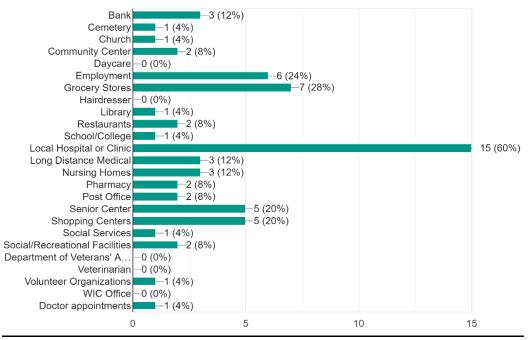


Northwest Missouri Public Transit-Human Services Transportation Plan

Question 10:

10. If you answered yes to Question 9, what destinations do you use public transit services for? (Check all that apply.)

25 responses



Question 11:

If you answered no to Question 9, why don't you use public transportation?Few options or lack of: 12Own a personal vehicle: 10Not needed: 6Unknown: 2Liv outside city limits: 2N/A: 4

Question 12:

What changes could be made to public transit services that would allow you to use the service for the first time or to use the service more often?

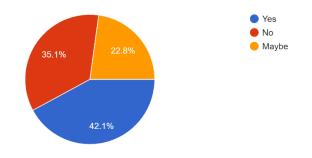
More flexibility in scheduling rides: 10 Expanded service hours per day: 9 Expanded Days of service between counties: 4 Service Close to Home: 11 Expanded forms of payment: 4 Cleaner/More/Newer Vehicles: 1 More Options/Vendors: 4

Question 13:

Expanded weekend service: 7 Guaranteed ride home: 4 More express service: 1 Employer pays part of cost: 2 Cost: 6 Establish/Increase park-to-ride: 3 N/A: 13 Of your choices in Question 13, which ONE would improve public transit services the most and
increase your personal usage?Expanded Service hours per day: 9Cost: 5None/NA: 16Public Awareness/Understanding: 1More Options/Vendors: 7Cleaner/More/Newer Vehicles: 1Service Close to Home: 4Expanded weekend hours: 1Flexibility when scheduling rides: 5Employer pays: 1

Question 14:

14. Would you be willing to pay for public transit services? ⁵⁷ responses



Question 15:

If you are paying for public transit services now, how much do you pay per ride? If you do not pay for public transit services, how much would you be willing to pay for the service?

\$1.00: 2 \$2.00: 3 \$10.00 to St. Joseph: 1 Depends: 7 Nothing: 5 \$30 per month: 1 \$5 per week: 1 N/A: 37

Question 16:

What resources do you use for transportation options? How do you find out what transportation services are available?

Phone: 3 Social Worker: 6 Legisticare: 5 OATS: 12 Medicaid: 3 Radio: 1 None available: 3

Internet: 10 Newspaper: 2 Community Services: 1 Senior Center: 2 NoCoMo: 1 N/A: 13

Question 17:

What destinations would you like improved access to?

Social destinations/family/friends: 9 Maryville: 4 Bigger cities: 5 Locations outside of Maryville: 2 I don't know: 2 St. Joseph: 6 Grocery stores/Churches: 3 Doctor: 6 Everything: 1 N/A: 7

Question 18:

What other comments would you like to make about transportation choices in the Northwest Missouri region of Atchison, Gentry, Holt, Nodaway, and Worth counties?

None n/a none I have a car and currently experience no barriers to transportation. Our area is very rural and public transportation options for those who would need it are very limited. Our roads are horrible, especially blacktops. If you fall off the shoulder, you're a goner. Very dangerous. So, it makes a person think twice about driving themselves. Need transportation availability Weekday transportation from Atchison, Holt, Gentry, Worth to Nodaway County specifically for transporting people to places of employment. Have a per week charge. Availability There is little to no public transportation in these rural counties. I believe that it's important to have affordable public transportation access for our lower-middle class and lower-class families. There aren't enough services in the area that are meeting this need for folks to get to their appointments, get groceries, or do any of the other basic errands that I have the privilege of running. I have no other comments I over all you folks are doing a great job just need to tweak a few things Thank you A regular service that is very open about its routes. Nodaway Albany needs one. Don't know There is a lack of public transit options in many of these counties, even Nodaway which is the largest population of all the counties involved in this process. Good luck on finding ways to bridge this gap! NA Worth County only has limited access to Oats Bus, not other transportation is available for senior citizens that need rides to doctors in the city. Let people know what's available Expand service please We have no options except Oats Bus through Legisticare There are no options We have no options available & no cost funding No transportation vendors No options to choose from Choice of venders Only option is Oats No options to choose from. no options to choose from even if I could pay no options to call except Oats for Medical I think a reliable source would be great for people that need it. I think they are good and needed services that I would use if and when I would need the service. I think prices should increase for those who ride to a job Love the drivers I like the drivers Good job, thanks That is all wonderful service, pleasant service, good drivers. Thank you very much! Very Limited!

<u>Appendix D:</u> <u>Picture Attachments</u>



Name Representing and New Margarot Administrativ CCW also A.Dai Atchison Go yne Λ ounsel la PI Behren Nod Count tealth away BUNG Mosaic XL. OATS Transit Beth ana

Public input requested for regional transit planning

Local transit services provide the region with a vital transportation resource. In 2007, the Northwest Missouri Regional Council of Governments contracted with the Missouri Department of Transportation (MoDOT) to coordinate and produce the Public Transit-Human Services Transportation Plan (PT-HST) for Atchison, Gentry, Holt, Nodaway and Worth counties. Every five years, these plans are required to be updated according to federal law in order to continue eligibility for certain transit funds. MoDOT has contracted with the Regional Council to coordinate the update to the PT-HST for these five counties.

The Regional Council invites all public transit users to complete a survey about existing public transit services. The survey can be accessed online at https://forms.gle/NqDWKHMwxfsTj9rR6. All responses are confidential and anonymous. No identifying information is collected on the surveys.

All interested parties are also invited to participate in a public meeting concerning transit in northwest Missouri. The public meeting will be held on Thursday, November 10, 2022, at 6:30 p.m. at the Maryville Department of Public Safety Building, located at 101 N. Vine Street in Maryville. RSVPs are requested to Amy Dowis for those planning to attend the meeting. Please email to amy@nwmorcog.org by 12 noon on Monday, November 7, 2022, if planning to attend the meeting. Dinner will be provided.

Public Comments Sought for Rural Transit

Rural transit in Northwest Missouri is a vital part of the region's economy and society. For thousands of individuals who are unable to drive for any reason, rural transit options allow for travel to shopping centers, medical care, social events, jobs, and a host of other locations. Federal and state funding are vital to these transportation systems. To maintain eligibility for these funds, each region is required by federal law to have a developed "Public Transit Human Services Transportation Coordination Plan."

Originally developed in 2008, the plan provides basic demographic information for the region, but also seeks to develop goals based on locally defined needs. The Missouri Department of Transportation has contracted the completion of the plan updates to the Northwest Missouri Regional Council of Governments.

To collect locally identified needs, the Regional Council is inviting transit users to complete an anonymous survey concerning their opinions about and use of public transportation options. Surveys may be filled out at the Community Services offices in Atchison, Gentry, Holt, Nodaway, and Worth County and on the OATS buses. All responses are confidential and anonymous. No identifying information is collected on the surveys.

If there are questions concerning the survey or the plan, contact Amy at (660) 582-5121.

Regional council seeks public transit input

MARYVILLE, Mo. — The Northwest Missouri Regional Council of Governments is inviting public transit users to complete an anonymous survey concerning their opinions about the use of public transportation options.

According to a news release, to be eligible for federal and state funding the northwest Missouri region is required by federal statute to have a developed "Public Transit – Human Services Transportation Coordination Plan."

Originally developed in 2008, the plan provides basic demographic information for the region, but also seeks to develop goals based on locally defined needs, according to a release.

The Missouri Department of Transportation has contracted the completion of the plan updates for the council's five-county area to the council.

To collect locally identified needs, the council is inviting transit users to complete the survey online at bit.ly/ NWMOTransitSurvey.

PT-HST Plan update seeks user input

Rural transit in northwest Missouri is a vital part of the region's economy and society. For thousands of individuals who are unable to drive for any reason, rural transit options allow for travel to shopping centers, medical care, social events, jobs and a host of other locations. Federal and state funding are vital to these transportation systems. To maintain eligibility for these funds, each region is required by federal statute to have a developed "Public Transit - Human Services' Transportation Coordination Plan" (PT-HST).

Originally developed in 2008, this plan provides basic demographic information for the region, but also seeks to develop goals based on locally defined needs. The Missouri Department of Transportation (MoDOT) has contracted the completion of the plan updates for the five-county area to the Northwest Missouri Regional Council of Governments.

To collect locally identified needs, the Regional Council is inviting transit users to complete an anonymous survey concerning their opinions about and use of public transportation options. Surveys can be completed online at https://forms.gle/wPeLf9N7EWWttJic7. Paper surveys may be filled out at the Community Services offices in Atchison, Gentry, Holt, Nodaway, and Worth counties; and on the Operating Above The Standard (OATs) buses in the same five counties. All responses are confidential and anonymous. No identifying information is collected on the surveys.

Participation in this process ensures that transit planning accurately represents the public's needs and allows for development of further services. If there are questions concerning the survey or the plan, please contact Amy at 660-582-5121, Ext. 3, or amy@nwmorcog.org.

Mound City News 10-27-2022

Public Input Requested for Regional Transit Planning

Local transit services provide our region with a vital transportation resource. In 2007, the Northwest Missouri Regional Council of Governments contracted with the Missouri Department of Transportation (MoDOT) to coordinate and produce the Public Transit. – Human Services Transportation Plan (PT-HST) for Atchison, Gentry, Holt, Nodaway and Worth counties. Every five years, these plans are required to be updated according to federal law in order to continue eligibility for certain transit funds.

MoDOT has contracted with the Regional Council to coordinate the update to the PT-HST for our five counties. The Regional Council invites all public transit users to complete a survey about existing public transit services. The survey can be accessed online at https://forms.gle/NqDWKHMwxfsTj9rR6. All responses are confidential and anonymous. No identifying information is collected on the surveys.

All interested parties are also invited to participate in a public meeting concerning transit in Northwest Missouri. The public meeting will be held on Thursday, November 10, 2022, at 6:30 p.m. at the Maryville Department of Public Safety Building, located at 101 N. Vine Street in Maryville. RSVPs are requested to Amy Dowis for those planning to attend the meeting. Please email to amy@nwmorcog.org by 12 noon on Monday, November 7, 2022, if you plan to attend the meeting. Dinner will be provided.



TRANSPORTATION ADVISORY COMMITTEE MEETING

Meeting Agenda – Posted November 8, 2022

Date/Time:	Tuesday, November 15, 2022 @ 6 p.m.	
Location:	Northwest Missouri Regional Council of Governments	
	114 W. Third Street, Maryville	

Or you may call in to 605-475-4777 and use access code 720025

Agenda I.

Call to Order

- a. Roll Call, Welcome and Introductions (if needed)
- b. Approve Agenda
- c. Approval of August 16, 2022, TAC Minutes

II. Open Public Comment

III. Old Business

a. TAC vacancies (Gentry, Holt, Nodaway, Worth)

IV. New Business

- a. MoDOT Award Update and Construction Update Adam Wood
- b. LPA Update David Earls
- Approve draft of 5-year update to Public Transit-Human Services Transportation Plan Sarah Prickett & Amy Dowis
- d. Review FY22 Blueprint Grants Amy Dowis

V. Other Business

- a. I-229/Double Decker Bridge Project
- b. Roadway Safety Review
- c. Other Comments/Concerns
- d. Amy's Update
- e. Next meeting Tuesday, February 21, 2023

VI. Adjourn

**If you require any accommodations (i.e., qualified interpreter, large print, hearing assistance) to attend this meeting, please notify this office at (660) 582-5121 no later than 48 hours prior to the commencement of the meeting.

Phone: (660) 582-5121 • 114 W. Third • Maryville, MO 64468 • Fax: (660) 582-7264 WWW.NWMORCOC.ORG Counties Served: Atchison • Gentry • Holt • Nodaway • Worth

Northwest Missouri Public Transit-Human Services Transportation Plan

FY23 2Q TAC Meeting

Tuesday, November 15, 2022

Name	Representing
Jubal Summers	Worth Co.
DAVED LARLS	MODOT
GARY CARLSON	Gentry Co.
Gres morpher	City an mary VILLE
Rejan Nonneman	Worth County
And Alent	Wordh Co (guest)
Komron Woodring	Atchison CO
Adam Wood	MoDOT
Tom Bulloch	Holt County
Sarah Prickett	RCDG
Amy Donis	NUMOREUL
David Capoll	Holt Co



AGENDA Thursday, December 8, 2022

Nodaway County Administration Building 403 North Market Street Maryville, MO 64468

6:30pm - Dinner 7:00pm - RCOG Executive Board OPEN Meeting

Posted November 29, 2022

Guest Speaker - Hunter Kelly with U.S. Senator Josh Hawley's Office

- I. Call to Order
- II. Roll Call
- III. Approve Agenda
- IV. Approve June 28, 2022 Minutes
- V. Approve June, July, August, September, and October 2022 Treasurer's Report
- VI. Presentation of Public Transit-Human Services Transportation Plan Sarah/Amy
- VII. Old Business

VIII. New Business

- a. Approve FY23 State Funding \$24,923.29
- b. Approve Missouri Office of Broadband Development Contract \$25,000
- c. Approve Grant Review Services Contract with United Fiber \$50/hour
- d. Approve contract with United Fiber Agreement is for \$5,000 per county for three years to provide digital literacy and equity activities in Holt, Nodaway, and Worth Counties, if Broadband grants are funded
- e. Approve Ravenwood LWCF Contract for Environmental \$500
- f. Approve Environmental Review Contract with Burlington Jct., Wastewater Improvements -\$5,000
- g. Ratify November 28, 2022 Email Vote for Purchase of Transportation Laptop
- h. Approve Public Transit-Human Services Transportation Plan Contract \$31,250
- i. Approve the DRAFT 2023 Public Transit-Human Services Transportation Plan Update
- j. Approve new Holt County TAC Member Carla Action

Phone: (660) 582-5121 • 114 W. Third • Maryville, MO 64468 • Fax: (660) 582-7264 WWW.NWMORCOG.ORG Counties Served: Atchison • Gentry • Holt • Nodaway • Worth



Thursday, December 8, 2022, 7:00pm RCOG Executive Board Meeting

ATTENDANCE LIST

200	
1. Reyon Nonneman	16
2. Tom Bullock Holt &	2, 17
3. Kan (ailson)	18
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5. July	20
6. Durch & come	21
7. HUNHY Kelly - Josh F	tautez's office
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9. Cheyenne Morphy	24
10. any Down	25
11. Lord Werth	26
12. Rita Walling	27
13. Jeni pleament	28.
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